



Diabetes Quality Care Monitoring System

TIPS AND TRICKS TO..... Flu and Pneumo Quality Improvement

Rationale

Sending personal Flu and Pneumococcal letters are an excellent way of reaching your clientele. Flu and Pneumococcal shots are recommended for high risk patients. Diabetic patients are categorized as high risk, and are more susceptible for immuno compromise during illness such as influenza.

Objective:

To increase the number of diabetic patients who receive an annual flu shot and have received at least one Pneumococcal shot.

INSTRUCTIONS FOR INITIATING FLU AND PNEUMO LETTERS

Pneumococcal:

1. To select patients in DQCMS, go to advance search under the utilities tab. Select the pneumococcal tab and click on patients who have not had a pneumococcal vaccine.
2. Click on search and then reports. Print the report listing these patients.
3. Develop a customized letter in Word (a sample letter is provided).
4. A letter may be generated by closing the report portion, click on generate letter then follow the directions at the top of the customize letter template.
5. To print a set of labels to go with the letters close the letter and click on labels. Choose the size of labels and a page of labels will appear. Print labels according to the directions for your printer by going to file on the menu bar, click on "file" then on "print".
6. Update the data base when patients receive the pneumonia shot or they provide you with the date and location if received somewhere other than your clinic.

Follow Up:

7. At approximately 3-6 months following the initiation of the pneumonia shot campaign re-run the reports noted in #1 using the same criteria.

Contact Information

Chris Jacoby, RN, BSN
Quality Improvement Coordinator
(406) 444-7324
cjacoby@mt.gov

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Rationale

Sending personal Flu and Pneumococcal letters are an excellent way of reaching your clientele. Flu and Pneumococcal shots are recommended for high risk patients. Diabetic patients are categorized as high risk, and are more susceptible for immuno compromise during illness such as influenza.

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INSTRUCTIONS FOR INITIATING FLU AND PNEUMO LETTERS

Influenza:

1. To select patients in DQCMS, go to advance search under the utilities tab. Select the influenza tab and click on patients who have received an influenza vaccine for the current year. (Note: the dates listed on the tabs will automatically update on Sept. 1.)
2. Click on search and then reports. Print the report listing these patients.
3. Develop a customized letter in Word (a sample letter is provided).
4. A letter may be generated by closing the report portion, click on generate letter then follow the directions at the top of the customize letter template. (The letter may be copied from the letter tab "flu" or from a customized letter. (A sample letter is provided)
5. To print a set of labels to go with the letters close the letter and click on labels. Choose the size of labels and a page of labels will appear. Print labels according to the directions for your printer by going to file on the menu bar, click on "file" then on "print".
6. Update the data base when patients receive the flu shot or they provide you with the date and location if received somewhere other than your clinic.

Follow Up:

7. At approximately 3 months following the initiation of the flu shot campaign re-run the reports noted in #1 using the same criteria.

Contact Information

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